

INTEGRAL PRESTATIONS

GENERAL TERMS AND CONDITIONS FOR PRODUCT RENTAL

Orders must be received no later than 6 days before the date of the event.

In the event of force majeure, INTEGRAL PRESTATIONS reserves the right to supply, instead of the equipment ordered, any equivalent furniture capable of ensuring identical use.

Any order refused on delivery will be subject to a non-refund unless the cancellation is sent to us 5 working days before the delivery date.

To be registered, all orders must be made in writing, by e-mail or online on our website: www.integral-location.ma in the form of an order form. Orders will only be validated once full payment has been received, unless otherwise agreed with our sales department.

DELIVERY

The details of the event must be clearly stipulated on the order form, as well as the telephone number of the person who will receive the goods on delivery with our services.

Deliveries are made the day before the event, unless otherwise agreed with us.

INSURANCE

Equipment insurance is compulsory. In the event of damage or theft, furniture will be invoiced at replacement value.

Table : Insurance - Damage to rented equipment - Restoration costs

Rental amount excluding VAT in MAD	Contribution to Insurance and Restoration Costs in % ** (in euros)	Targeted products	Franchises
0 to 50000	%9,5	All our rental products	In the event of a claim, the CLIENT will be subject to a deductible of %10 of the order amount, including VAT, payable on receipt of invoice.
5001 to 12500	%8,5		
12501 to 25000	%7,5		
25001 to 100000	%6,5		
100001 to 300000	%5,5		
300001 to 500000	%4,5		
500001 to 100000	%2,5		
Over	%1,8		

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SECURITY DEPOSIT

Furniture collected by the customer is subject to a deposit and a security deposit may be required at the time of order, by credit card or other means to be defined.

This deposit will be returned to the customer once the equipment has been collected, checked and paid for in full. It will be cashed by our company in the event of problems relating to the return of the equipment (late return, missing items, damage, etc.).

CUSTOMER RESPONSIBILITY

The customer is responsible for the rented equipment from delivery to collection. The customer must use the rented equipment in accordance with its usual purpose, and must not do anything or allow anything to be done which could damage it.

The customer undertakes to use the equipment in covered areas, protected from water infiltration, with the exception of equipment intended for outdoor use.

The customer is solely responsible for any damage, loss or theft. Any complaint concerning the condition of the equipment must reach PUBLIC EVENTS within 24 hours of the opening of the event in order to be taken into consideration. The equipment rented remains the exclusive property of PUBLIC EVENTS and may not be moved or transferred in any way whatsoever. Rented equipment may only be used with the agreement of PUBLIC EVENTS, which reserves the right to take it back without prior notice or compensation, subject to any claim for damages and legal proceedings in the event of breach of these terms and conditions.

No modifications or alterations may be made to our equipment. No nails, adhesives or paint may be applied to our furniture.

The customer is responsible for removing any objects, documentation or order forms belonging to him from the furniture. PUBLIC EVENTS declines all responsibility for the disappearance or deterioration of the latter.

JURISDICTION

Any dispute or litigation shall be submitted to the Commercial Court of Casablanca, which shall have sole jurisdiction.